



A High-Powered Partnership: Kingsborough Community College & National Grid



*Kenneth D. Daly, CFA, President of the New York business of National Grid
and former Chairman of the Kingsborough Community College Foundation Board of Directors*

On Thursday, June 22nd at Kingsborough's annual Seaside Splash gala, KCC President Farley Herzek will present National Grid with the President's Award for Leadership and Commitment to Education Excellence.

Through a decade-long partnership, National Grid has made a significant impact on KCC through both philanthropy and leadership. For the former, National Grid has empowered KCC students through a variety of scholarships, internships, program initiatives and workforce training opportunities. For the latter, National Grid has long provided leadership on the KCC Foundation Board of Trustees. KCC salutes National Grid for being a pioneer in educational leadership and thanks them for their dedication to transforming the lives of KCC students.

National Grid has supported a diverse array of projects, awards and initiatives at KCC throughout the years. One of its longest-running initiatives has been the **National Grid Scholarship and Internship**, which each year provides a KCC student full tuition coverage and a paid summer internship at National Grid. Students have further benefitted through National Grid's sponsoring of the **Eco-Festival**, an annual on-campus event that promotes ecological literacy and meaningful dialogue about environmental issues. In the aftermath of Hurricane Sandy, National Grid generously supported "**Post-Sandy Beach Erosion**," an ongoing scientific study

on a particular section of Jamaica Bay. Inside the classroom, National Grid has provided support for the college's **Science Technology Engineering Mathematics (STEM) Success Math Boot Camp**, a program that helps students place into college-level mathematics. In line with their interest in sustainability, National Grid has also supported the **STEM Urban Farm** programming on campus, which includes courses, tours, events, and interdisciplinary class involvement. Additionally, National Grid has helped to fund the **STEM Laboratory Boot Camp for Middle School Students**, an initiative that provides an exciting, immersive learning experience that includes hands-on experiential activities.

Most recently, National Grid has joined with Kingsborough in the development of the Customer Experience Management (CXM) Academy to provide a steady pipeline of diverse candidates with technical, social and management skills required for work in Customer Care positions:



Customer Experience Management (CXM) Academy

Since 2016, National Grid has served as the anchor partner in the Customer Experience Management (CXM) Academy at KCC. This innovative education and workforce development model draws upon the best resources of the College to prepare eligible students for entry into customer relations positions in New York City with the opportunity for growth and professional advancement as their education and experiences progress.

The following companies, organizations and institutions currently serve on the CXM Academy Advisory Board: CUNY/NYC 311 Project, Broadway Stages, Citibank (in progress), Con Edison, Investors Bank, National Grid, New York City Department of Environmental Protection, Staten Island Children's Museum and TD Bank.

Every month, the Kaleidoscope presents a different facet of the Kingsborough experience—inspiring professors, student success stories, alumni testimonials, exciting new programs, news-making events and much more. We hope you enjoy these stories, and we also encourage you to share *your* unique KCC perspective with us. *Whether you are a current student or an alum, a faculty or staff member, a retiree or a distinguished donor, [you can also share your story!](#)*

Help our students overcome their obstacles and achieve their dreams! *Support Kingsborough today:* <http://www.kbcc.cuny.edu/sub-administration/collAdvancement/Pages/WaystoSupportKCC.aspx>.



